उपभोक्ताओं के वार्तालाप का टेप किया जाना

678. **श्री सत्यपाल मलिक** : क्या संचार मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या यह सच है कि नये इलैक्ट्रानिक एक्सचेंजों में उपभोक्ताओं द्वारा किया गया वार्तालाप सतत टेप किया जाता है और उसे किसी भी समय दुबारा बजाया जा सकता है; और

(ख) यदि हां, तो इसके प्रभावों और उनके दुरुपयोग की संभावना के बारे में सरकार की क्या राय है ?

संचार मंत्रालय के राज्य मंत्री (श्री राम निवास मिर्धा) : (क) जी, नहीं ।

(ख) प्रश्न ही नहीं उठता ।

Unsatisfactory working of Telephone Exchanges with Level Nos. 20 and 24

679. MISS SAROJ KHAPARADE: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that telephone exchanges with Level Nos. 20 and 24 in Delhi are not working satisfactorily;

(b) if so, the details thereof; and

(c) what remedial action is being taken in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIR-DHA); (a) Yes, Sir. Working of '20' and '24' exchanges is not up to the mark.

(b) The local and junction call failure of both these exchanges is high as compared to other exchanges in Delhi telephone network, due to frequent power failure and consequently non working of air-conditioning plant and frequent faults in junction cables.

(c) Level '24' exchange: It is already planned to replace the level '24' exchange by an electronic exchange of 15000 lines. The junction cable is also planned to be augmented during the commissioning of the exchange. The case has been taken up with the D.E.S.U. for providing the second power feeder for this exchange. Regular testing of equipment is heing undertaken to attend the equipment faults.

Level '20" exchange: Vigorous testing of equipment has been undertaken to attend to the equipment faults A portion of the junction cable has been replaced recently. Anothr junction cable is also being laid and is expected to be available by the end of this year. In order to have a continuous mains supply for air-conditioning plant, a special alternate supply was arranged from D.E.S.U. in addition to the Electric Supply already available from U.P. State Electricity Authority. Unfortunately, the D.E.S.U. cable has developed a fault and action has already been undertaken to get the cable replaced and restore the supply for working round the clock of the air-conditioning plant to improve the working of the exchange.

Complaint against M/s. Kundanmal Service Station regarding mixing of kerosene in petrol

&80. SHRI BHAGATRAM MAN-HAR: Will the Minister of PETRO-. LEUM be pleased to state:

(a) whether it is a fact that there are a number of complaints against M/s. Kundanmal Service Station Ped-dar Road, Bombay for mixing kerosene in petrol;

(b) whether it is also a fact that

such complaints are being made against the service station for the last three years;

(c) if so, what are the details in this regard and what action Government propose to take against such malpractices; and

(d) whether Government propose to have surprise checks at this service station and if not, the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM (SHRI NAWAL KISHORE SHAR-MA): (a) and (b) N_0 complaint in this regard has been received by Hindustan Petroleum Corporation Ltd.

(c) Does not arise.

(d) Apart from regular inspections of retail outlets carried out in accordance with the provisions of the Marketing Discipline Guidelines, random checks are also made from time to time.

Telephones out of order In rai^{n}y season

681. SHRI RAMCHANDRA BHA-RADWAJ: SHRI J. P. GOYAL;

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that a large number of telephones had gone out of order this year in the rainy season, in New Delhi;

(b) whether it is also a fact that every year a large number of telephones g° out of order in Delhi during rains;

(c) what are the main reasons thereof; and

(d) what effective measures have been taken to ensure faultless functioning of telephones in the capital throughout the year?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIR-DHA): (a) No, Sir. The number of telephones faulty on a single day during the current rainy season is very small as compared to the total number of working telephones.

(b) Yes, Sir. The interruptions on telephones during the rainy season is larger as compared to dry season.

(c) Main reason for interruptions is the seepage of rain water into the underground cables damaged by other civic agencies during the dry season.

(d) Long-term and short-term measures being taken -to ensure efficient functioning of telephones are placed on the Table of the House.

Statement

Measures, long-term and short-term being taken to ensure efficient functioning 0/ telephones.

1. Laying of new junction, primary and secondary cables in ducts to protect them from external damage.
2. Pressurisation of primary and secondary and junction cables to minimise the cable break-down faults.
3. Use of jelly filled cables in the distribution network to prevent entry of water in the cables to avoid faults.
4. Cable trenches are being flooded before being closed so as to detect any damage during trenching or laying of cables.
5. The public is being asked to inform the Delhi Telephone District: before they take up the